

Multi-Tech offers the most complete telecom product portfolio, covering mobile, broadband, core network, transmission network, data communication, and value-added services at high quality.

Multi-Tech provides a complete array of Telecom services; including: Planning and Design, Rollout and Integration, Performance and Optimization, Operation and Maintenance O & M

Planning and Design

Multi-Tech provides the expertise you need to meet your embedded network planning and design goals. Our planning and design services cover Core network, Wireless network and Data network. The Telecom networks is continuously growing, and with it the cost of planning these networks. Network planning has to reach a delicate balance between cost, network performance, and up-time of business critical services. To successfully master this task, Multi-Tech experts enable Telecom operators and vendors to develop complex networks with superior planning that leads to low cost and high performance. Multi-Tech offers its planning services across the entire span of all telecom networks elements.

Multi-Tech offers network design for board-level design, special systems packaging, and custom design. With its in-depth knowledge and consultative approach, Multi-Tech can accelerate time to market, reduce risk, and lower deployment lifecycle costs, by providing robust, highly-differentiated network design.

Rollout and Integration

Multi-Tech can tailor its services offering to meet customer needs and create more customer value, for the full range of network deployment and integration which including Site survey and Acquisition, design, Site Construction, Equipments deployment and Integration, Testing and commissioning, Acceptance and Quality management.

Relaying on Multi-Tech's excellent project & logistics management, efficient utilization of internal & external sources, network can be launched rapidly and network operator can realize fast time-to-market deployment at low cost and high quality. The service is available for all Fixed and wireless product lines that include: Core Network, Access Network, Broadband Access, and transport network.

Performance and Optimization

Multi-Tech is ready to provide its services at any acceptable operational and business models. Our goal is to create value through engineering change and ensure sustainable changes., helping our customers in the evolution from a reactive to a proactive approach, anticipating

problems before they happen, therefore reducing cost and improving quality.

Multi-Tech Performance and optimization team focus on improving both the economic and technical efficiencies of telecom networks. By leveraging its experience in analyzing every type of network possible, Multi-Tech develops the optimization process based on deep expertise, independent tools, and specially-made measurements.

Operation and Maintenance (O & M)

As telecom networks continue to develop, operators carry the financial burden of locating resources to operate and maintain their network. Multi-Tech can significantly reduce this that burden by providing 24/7 service of maintenance, operation and support across the network with multi-vendor products in an efficient and cost effective way. Multi-Tech's O & M service includes:

- Network operations such as network surveillance, helpdesk, support, performance management, dispatch, OSS support.
- Planned and preventative maintenance.
- Corrective maintenance.
- Inventory/spares management.

With its rich expertise, Multi-Tech can provide flexible, integrated, dependable, quality and responsive end-to-end services and solutions for the Operation & Maintenance requirements in the telecom industry for proper implementation of SLAs that are based on:

- FLEXIBILITY: to meet the customer needs in terms of quality, time or budget.
- PROBLEM SOLVING: in ways where required or in innovative, imaginative but practical ways when the task is complex and unfamiliar.
- High QUALITY
- EXPERIENCE and Professionalism
- MANPOWER: We have a large pool of talented and trained Manpower at disposal.
- CAPABILITY: We undertook several projects and executed successfully in stipulated time frames and customer satisfaction result